# Alex Rivera

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Jordan Lee
Engineering Manager, Platform
Pinewood Payments
200 West Madison Street, Chicago, IL 60606

Dear Jordan,

I am applying for the Staff Platform Engineer role. For the last eight years I have built the kind of systems your posting describes: payment APIs that must never charge twice, and event pipelines that stay fast at tens of millions of messages a day.

At Harbor Payments I built the card payment and refund APIs behind $2 billion in annual volume, and added the idempotency keys and retry-safe webhooks that ended duplicate charges during partner outages. At Lumen Logistics I replaced nightly batch jobs with a Kafka pipeline and rebuilt our tracking service in Go, cutting p95 latency from 900 ms to 180 ms.

What draws me to Pinewood is the move to real-time settlement. It is a hard reliability problem, and it is the work I most enjoy. I would welcome the chance to talk about how I could help your platform team get there.

Sincerely,

Alex Rivera